heetch

Your cancellation insurance

Simple

Multilingual

Transparent

Franchise Free

A response within 24h and a guaranteed refun within 48h.

Covers cancellations, late arrivals and interrupted stays.

Apply for a refund online in less than a minute

100% reimbursement without deductible



contact@meetch.io

Our guarantees

Serious illness: (including serious illness following an epidemic or pandemic declared within 30 days prior to departure), serious bodily injury or death, including the consequences, sequelae, complications or aggravation of an illness or accident.

Complications of pregnancy up to the 32nd week : and which result in the absolute cessation of all professional or other activity and provided that at the time of departure, you are not more than 6 months pregnant or, if the very nature of the trip is incompatible with the state of pregnancy, provided that you were not aware of your condition at the time of your registration

Serious material damage requiring your presence on the day of departure to take the necessary precautionary measures, following a fire, water damage or natural elements and affecting your private or professional premises.

Theft from private or business premises, requiring your presence on the day of departure, provided that it occurred within 48 hours prior to departure.

Your appointment for an organ transplant, on a date during the planned trip, provided that the appointment was not known at the time the Contract was purchased.

A contraindication to vaccination, the consequences of vaccination, or a medical impossibility to follow a preventive treatment necessary for the destination chosen for your trip, or in connection with your vaccination passport.

Serious damage to your vehicle occurring within 96 hours prior to departure, and insofar as it can no longer be used to get to the place of stay / your departure point.

An accident or breakdown of your means of transportation during your pre-transportation, resulting in a delay of more than two hours, causes you to miss the flight booked for your departure, provided that you have made arrangements to arrive at the airport at least two hours before the boarding deadline.

Your economic dismissal or that of your legal or de facto spouse, provided that the procedure had not been initiated at the time of taking out this Contract and/or that you were not aware of the date of the event at the time of taking out the Contract.

Your convocation for an in vitro fertilization, during the duration of your insured stay, and provided that the convocation was not known at the time the Contract was purchased.

A carrier strike, provided that the strike takes place in France, that notice is given 48 hours before the beginning of the trip and that the Insured has no other means of transportation to reach the place of stay.

Our guarantees

Obtaining salaried employment or a paid internship, taking effect before or during the dates scheduled for your trip, while you were registered with Pôle Emploi, provided that it is not a case of extension, renewal or modification of the type of contract or an assignment provided by a temporary work company.

Your imperative, unforeseeable summons, which cannot be postponed by an administration, to a date during the planned trip, and provided that the summons was not known at the time the Contract was taken out.

Your invitation, on a date during your trip, to a university make-up exam, provided that the failure of the exam was not known at the time this Contract was purchased.

The refusal of a tourist visa by the authorities of the country chosen for your trip, provided that you have not submitted an application that was refused by these authorities during a previous trip

Your non-disciplinary professional transfer, imposed by your employer, obliging you to move and provided that the transfer was not known at the time the Contract was taken out. This coverage is granted to salaried employees, excluding members of a liberal profession, managers, legal representatives of a company, self-employed workers, craftsmen and entertainment workers.

Deletion or modification of the date of your paid leave by your employer. This guarantee is granted to salaried employees, excluding members of a liberal profession, managers, legal representatives of a company, self-employed workers, craftsmen and entertainment workers.

Your summons to adopt a child during the period of your insured stay, provided that the summons was not known at the time the Contract was taken out.

Theft, in the 48 hours preceding your departure, of your identity papers (passport, identity card) essential to the crossing(s) of the planned borders

A riot, an attack, an act of terrorism, pollution following an industrial accident or an epidemic area or natural disasters occurring in France.

Obtaining salaried employment or a paid internship, taking effect before or during the dates scheduled for your trip, while you were registered with Pôle Emploi, provided that it is not a case of extension, renewal or modification of the type of contract or an assignment provided by a temporary work company.

Cancellation for the separation of the married couple, pacsé or living in notorious concubinage.