



COVID-19 MEASURES

The Auberge sur la Côte is happy to welcome you safely! We have therefore implemented measures in accordance with the standards established by the CNESST and Public Health, in order to minimize the risks of spread, both for our team and for our customers.

Thus, the following measures will be in effect until further notice:

Individual responsibilities

- Employees are advised not to report if they show any symptoms.
- Customers are advised not to show up if they have symptoms and the steps to follow in case symptoms appear during their stay are displayed.
- Clients commit to respecting the procedures in place as communicated.
- **Wearing a mask** is required, when circulating inside through corridors, stairs, etc. (where there is a higher risk of crossings).
- Know what to do to protect yourself and others! Review the "[Self-care Guide](#)" published by the government of Quebec.

Reception/arrival

- Hand sanitizer is available at the reception (as well as several strategic locations throughout the Inn).
- A plexiglass partition was installed at the reception desk.
- Control measures for the number of people in the reception during arrivals are in place.
- Payment will be made manually (without touching your card).

General measures

- To limit crossings, traffic arrows will be placed on the ground. In addition, we encourage entry through the main door, and exit through the back door.
- The distance of 2 meters must be respected at all times by the employees and the clientele. Thus, access to common areas is limited / controlled.
- The frequency of cleaning of common areas is increased.
- All unnecessary material is removed from common areas and bedrooms (cushions, trinkets, books, magazines, etc.).
- Breakfast service will be provided by a single staff member. Moreover, the number of tables has been reduced in order to respect the distancing rules.

Rooms

- Strict protocols for disinfecting rooms between departures and arrivals are in place.
- Keys are disinfected after each use.
- Comforters have been removed from all rooms and replaced by fleece blankets that will be washed between each stay.
- No housekeeping service will be performed in the rooms for stays of 4 days or less. However, a procedure will be communicated to you to obtain the replacement of the towels, if required.

Note that the information provided above is subject to change and may be modified depending on the situation and the health constraints published by the authorities.