

Hôtel Le Paquis

BP 79

73 322 Tignes

Tél : 04-79-06-37-33

info@hotel-lepaquis.fr



TERMS AND CONDITIONS OF SALE

BOOKING REGISTRATION AND CONFIRMATION :

All registrations must be accompanied by a deposit, which varies depending on the length of stay.

- 30 % of the total amount for all stay of more than 3 nights
- 50 % of the total amount for all stay 2-night stay
- 100 % of the total amount for all 1-night stay

The deposit will be deducted from the bill at the end of the stay.

Once the deposit has been paid, the booking becomes firm and final and you are considered to have accepted these terms and conditions of sale.

CANCELLATION POLICY:

All cancellations must be sent by email, letter or fax. Only the date of receipt by the hotel is valid.

This cancellation, to be valid, must be confirmed by the hotel.

Cancellation date	At least 45 days before arrival (including day of arrival)	From 44 to 15 days before arrival (including day of arrival)	From 14 to 8 days before arrival (including day of arrival)	Less than 7 days before arrival (including day of arrival)
Sum withheld	Refundable Management fee 20€ (excluding bank transfer and credit card fees)	50% If the room is re-let, we won't debit the 20% left	75% If the room is re-let, we won't debit the 45% left	100% If the room is re-let, we won't debit the 70% left

In every instance, 20€ of management fee will be charged.

For any compensations owed higher than the deposit, the difference will be debited on the credit card (details given at the booking). Customers declare their agreement to the previous following.

EARLY DEPARTURE:

For any shortening of stay, early departure, whatever the reason (work, accident, in particular ski accident...), the full payment (deposit and balance) must be paid, including external services.

Customer can turn to their own personal insurance to be refundable.

The hotel won't take into account for any case of refund.

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MEALS:

Diners not taken within the half board package are absolutely not refundable, but can be postponed (within reason).

EXTERNAL SERVICES (parking, ski lift pass...):

In case of any external service providers, cancellation policy relate to our general conditions and terms of sale.

INSURANCE:

We advise you to take advice from your personal insurance about procedures and conditions for taking over, for whatever reason (accident, early departure, sickness, payment method of your stay...). The hotel can't be held responsible.

NO SHOW :

If the guest has not taken possession of the room on the agreed date, the hotel is released from any obligation as of the next day and the total amount of the reservation will be charged.

INFORMATION :

Rooms are ready at 4pm on arrival and must be released by 11am on departure day.

For any arrivals before 4pm and departure after 11am, we will show you where to leave your luggage and have a shower.

The hotel promises to do his best to respect all the guest's preferences, but cannot guarantee, under any circumstances, a particular room number, floor or decoration style.

The hotel is not responsible for any thefts.