



## **General Terms of Sales for ski lift card - Hôtel Le Paquis**

We sign a contract each year with STGM which allows us to offer our guests reduced ski-lift prices. The card is valid for Tignes or Tignes & Val d'isere combined (hereinafter the ski area) at certain times during the winter season.

Under the terms of this agreement with STGM we are obliged to inform you of the following:-

- 1- The ski-lift card cannot be traded in any way.
- 2- Children are defined as aged 5 to 13 inclusive
- 3- Seniors are defined as aged 65 to 74 inclusive
- 4- To be entitled to a family pack, there should be :
  - At least 1 adult and a maximum of 2 adults aged 22 to 74 years old.
  - Children, teenagers and students aged 14 to 21 years old, are considered as children for this offer.  
Students may be required to provide proof of attendance at school/college/university, when requested at a check point.
- 5- In the event the card may be lost or stolen, there is a charge of 10€ per card.
- 6- You can add insurance to the card « carré neige » which we **STRONGLY** recommend you take out, even if you have a multi-risk insurance policy.

We cannot deal with complaints pertaining to the ski-lift card, which may include but are not limited to:-

- Complaints resulting from the inability to ski around the ski area because of interruptions or the closing down of ski lifts, for any reason.
- False statements in relation to age or proof of student attendance.
- Whether or not the ski-lift card is valid when challenged at a checking point.
- Swapping of the ski-lift card in any way.

You do not under any circumstances have a right to redress from us either directly or through STGM, for any loss suffered as a result of purchasing a ski-lift card from us.

To summarise, you have 2 options:

- Buy your ski pass at full price from the lift company ticket office and subscribe to STGM's general terms of sale.
- Buy your ski pass at a preferential price through us and subscribe to our general terms of sale (ski-lift card and the insurance « carré neige »).

We recommend you regularly consult Tignes' website [www.tignes.net](http://www.tignes.net), listen to Radio Tignes, or ask at the front desk, in order to keep up-to-date with the weather and snow levels which may lead to the possible closure of ski slopes, ski lifts or indeed influence your day skiing.

STGM may be obliged to suddenly and without notice, close in full or in part any ski-lift, in order to ensure the safety and security of their employees and customers.

The moment you buy your ski-lift card through us, you agree to, and accept our, Hotel Le Paquis' general terms of sale.